



Document Name: Quality Policy **Document No.:** DO-14-0-1:0

Responsibility	Name	Date & Revision	
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Purpose

Defines Quality policy

Scope

All employees of Lucid Software Ltd

Description

QUALITY POLICY

"We at Lucid Software Ltd. shall provide high Quality Software Development Services to satisfy customers through innovation and creativity. This policy will be periodically reviewed to accommodate changing customer needs and expectations and will be communicated to all impacted by such changes."

To achieve these guiding principles, we establish the following objectives:

- Improve Profitability.
- Improve Productivity.
- Improve Customer Satisfaction.
- Meet On Time Delivery Commitments.
- Reduce Cost Overruns.
- Reduce Development Cycle Time.
- Improve Product Quality.